

# Fixed Price Repair

PARTNER WITH TOP BRANDS



MOTOROLA

KENWOOD

ICOM

Hytera

LUGRA

To maintain the lifespan of your radio it is important to regularly have your radios serviced. We offer a transparent service where we will repair your radio for a fixed cost.

## What does the service include?

- The radio is opened up and examined for any faults
- Any missing knobs and buttons are replaced
- The battery is tested using our specialist testing equipment
- The transmit and receive action is tested

We aim to repair and return your radios within 5 - 7 working days.

In some instances your service may take longer than estimated, in such cases you will be notified accordingly.

All prices to the right are per radio and includes labour, spare parts and return delivery (excludes batteries and antennas).

**Please note: we cannot undertake any repairs without a purchase order number.**

If any radios require rehousing the additional costs are:

Digital radios: **£25.00**

Analogue radios: **£30.00**

Please send your radios to us at:

FAO: Service Department  
Brentwood Communications Ltd  
BC House  
East Hanningfield Road  
Chelmsford  
Essex  
CM3 8EW

Within your package, please include a description of the fault with each unit returned, along with a return address and your contact details.

If you require, we can collect your radios for an additional cost of **£10.00 - £18.00** (depending on quantity of radios), which would be added to the final invoice total.

Service  
and Test

**£30**

Unlicensed  
Radios

**£59**

Analogue  
Radios

**£69**

Digital  
Radios

**£95**

Please be aware some models may not be able to be repaired under our Fixed Price Repair - for example, if your radio requires a Manufacturers Repair. You will be advised by our Service Department upon booking in your equipment if this is the case.

All prices are Ex VAT

