

**CHANTRY
PLACE
SHOPPING
CENTRE**



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 **Chantry Place**

Norwich
www.chantryplace.co.uk

In the heart of Norwich, Chantry Place has been the home of over 90 shops, cafes and restaurants since 2005. It attracts an annual footfall of 15 million and stretches over 530,000 sq ft.

Chantry Place had used licenced two way radios for many years, but found staff had to carry multiple devices including mobile phones and personal digital assistants (PDAs).

As a solution to this problem, Brentwood Communications suggested Chantry Place trialled IDARO. Future proofing radio communications, IDARO marries the functions of push to talk two way radios with the features of a smartphone. IDARO enables instant radio communication at a push of a button, over cellular networks across the world - without the need for an ofcom licence. Completely customisable, IDARO provides a wide choice of radios and bespoke data packages, apps and features.

After Chantry Place trialled Samsung XCover 5's which have full smart phone functionality alongside IDARO functionality and lone worker options, staff found the devices provided digitally enhanced audio and reliable coverage. Built to MIL-STD 810G Certification Protection, the radio devices are dust and water resistant.

Brentwood Communications downloaded the auditor app to the radio devices which enables the Chantry place staff to work from checklists and audit forms, as well as conduct inspections and produce operational insights across the Shopping Centre. The app helps raise safety and quality standards, create inspection forms and share professional reports across multiple sites, staff members and external contractors.

After a successful trial period enjoying increased coverage across the shopping centre by utilising Wifi and 4G, Chantry Place placed an order with IDARO for over 40 users.



Samsung XCover 5

Start a conversation with our team to find out more about how we can help your business today.
Call [01245 403520](tel:01245403520) or email info@brentwoodradios.co.uk