

AXON RESPOND

The Future of Connected Devices



Axon Respond brings real-time situational awareness to your agency's connected devices with features like live maps, alerts, and livestreaming, transforming your Axon camera hardware from passive evidence recording devices to essential communication tools in the moment. With livestreaming, supervisors can monitor and triage tense situations even when they are not physically present. This situational awareness can also act as a force multiplier, enabling the most appropriate response in terms of whether or not to dispatch, while maintaining visibility of developing situations.

With Axon Body 4, Respond+ unlocks even more additional functionality. Bi-directional communication enables livestream viewers to talk back without tying up the radio and a new 'Watch Me' button allows officers to request support teams to remotely view their livestream when they want a second set of eyes.

WAYS TO PURCHASE

There are two tiers of Respond service, Respond and Respond+. These can be purchased as an à la carte addition to Axon Evidence licenses or bundled in our Officer Safety Plan (OSP) plans, or the Core and Core+ plans for agencies under 100 sworn. The features within each are:

| | RESPOND | RESPOND+ |
|--|--|--|
| | Available as an add-on purchase to an Axon Evidence license or included in OSP 7 or 10 | Available as an add-on purchase to an Axon Evidence license or included in OSP 7+/10+ and OSP 7+/10+ Premium |
| Real-time alerts | ✓ | ✓ |
| Live location map | ✓ | ✓ |
| LTE connectivity | ✓ | ✓ |
| Mobile app capability | ✓ | ✓ |
| Live streaming | Add-on | ✓ |
| Priority Evidence Upload | Add-on | ✓ |
| Watch Me | | ✓ |
| Bi-directional communications while live streaming | | ✓ |

ADD-ON OPTIONS

The following add-on features are included in Respond+ licenses, but depending on what features matter most to your agency, you can also stack them on Respond licenses:

/ PRIORITY EVIDENCE UPLOAD (PEU) ADD-ON

Includes Video and Audio Offload. The Priority Evidence Upload feature allows camera users to remotely upload the most recently recorded piece of evidence on the device can be uploaded to Axon Evidence using the camera's LTE connectivity.

/ LIVE STREAMING ADD-ON

The Live Streaming feature allows your Axon camera device to stream via LTE, giving supervisors real-time visibility and situational awareness into developing scenes.

HOW IT'S USED

Axon Respond empowers your teams to leverage real-time situational awareness in the moment. From boosting officer safety, to maintaining visibility on developing situations, to maximizing limited resources, Respond helps your agency accomplish your goals and get everyone home safely. Here are some of the use cases we've seen Respond benefiting agencies in:

/ UNCERTAIN CALL FOR SERVICE

Say an officer is approaching a call alone where the details are uncertain. That officer could request that a dispatcher, supervisor, or mental health crisis expert view his livestream so they can send additional support or assist in de-escalation techniques accordingly. For example, depending on whether a situation has escalated, a backup officer can approach the scene at regular speed rather than running an emergency response.

/ "OFF THE GRID" ENCOUNTER

An officer is in a foot chase, losing certainty of her exact whereabouts during a life-or-death situation. With Respond, that officer stays connected wherever she is, with supervisors or dispatch centers able to locate and provide her with additional support in the moment.

/ SWAT/TACTICAL

At the beginning of a high-stakes tactical operation, the field commander could help ensure things go according to plan by assessing the position and conditions of SWAT team members by viewing multiple live streams from different officers on her MDT, and making any necessary adjustments.

/ WITNESS INTERVIEW

If an officer is conducting a witness interview with ongoing activity in the background, it may be helpful for a supervisor to observe. He may see people or other items of note at the scene that the officer may not be able to focus on, like someone in the periphery who is known to have a criminal history.

/ UNPLANNED CITIZEN STOP

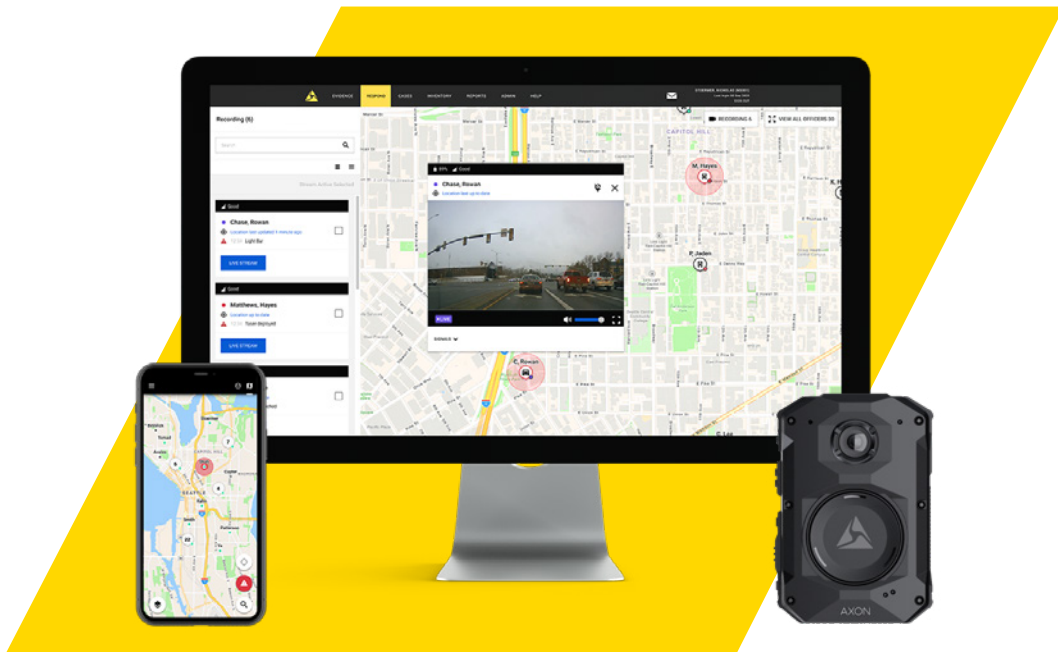
For those times when an officer is flagged down by a citizen while on patrol, it can be difficult to communicate an exact address or get other information before responding. Respond could allow that officer to inform a supervisor or dispatcher of the situation and request assistance accordingly.

POLICY AND PRIVACY IMPLICATIONS

We understand that implementing real-time capabilities like live streaming will require careful consideration, but we believe the appropriate policy and security actions can mitigate any concerns. For agencies who decide to adopt Respond, we provide a number of resources that can help with program and policy development and get stakeholders comfortable with the technology.

Within the actual product, Respond already features a number of privacy and security settings that were requested by agency development partners, including:

- Ensuring that officers are aware when a live stream starts through alerts and notifications
- Allowing access to features by certain Axon Evidence (Evidence.com) roles
- Audit logging to show who accesses the features and when
- Encrypting all communication in secure channels
- Requiring a reason for viewing a livestream before someone can actually view the livestream
- Not implementing facial recognition technology per Axon's AI Ethics Board, due to privacy and ethical concerns



If you are interested in further discussing Axon Respond, reach out to your Axon representative.

